



Passenger Impact Program

Rider Experience and Operations Committee

10/2/2025



Why we are Here

Passenger Impact Program Update

- Work Completed Since Last Meeting (Sept 4, 2025)
- Upcoming Service Disruptions
- Monthly Maintenance Windows

The purpose of this presentation is for information only.

No Board action is expected today.

Work in Q3 2025

Service Disruptions Since September 4, 2025

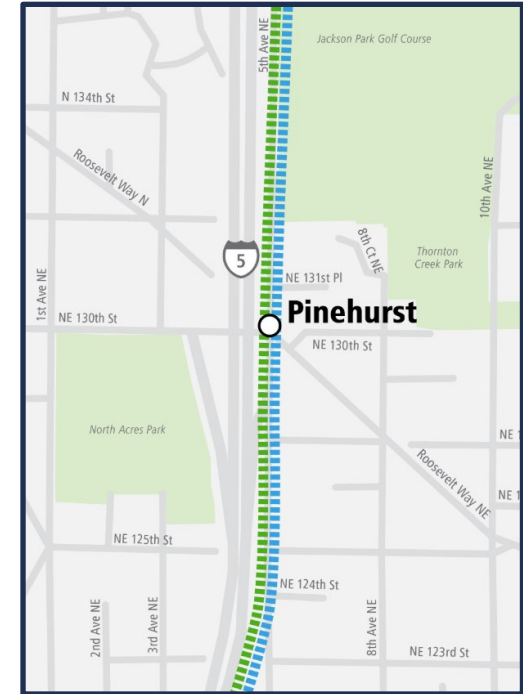
- **Seattle Utility Work near Northgate Station**
 - *Electrical service shutdown at Northgate station (as planned) by Seattle City Light on 10/30 at 11pm*
 - *Station powered by generators (minus elevators)*
 - *Shuttles were provided to maintain ADA services*



Work Through Q4 2025

Upcoming Service Disruptions

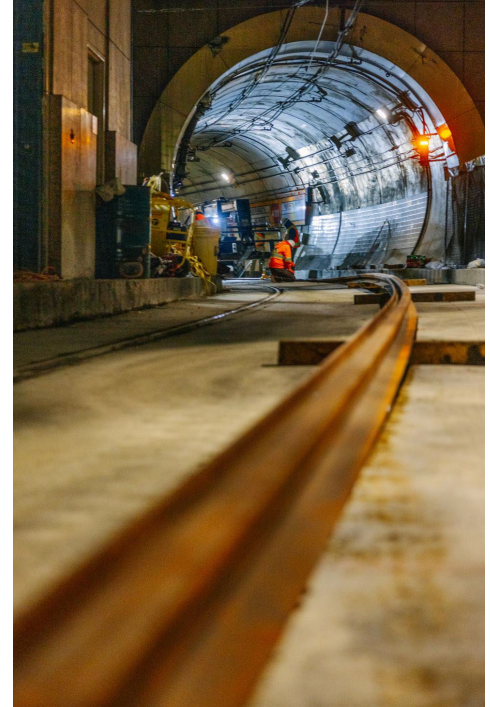
- **Pinehurst Stairwell Construction (Continues)**
 - *Weekday single tracking continues until mid-November*
 - *Up to 12-minute headways, 7pm to close*
- **Emergency Network SCADA Switch Upgrades**
 - *24-hour Beacon Hill Station closure on October 26*
 - *12-hour Cap Hill and UW Station closure on November 8*
 - *Bus Bridging for both events*



Work Through Q4 2025

In Planning

- **Monthly Maintenance Windows**
 - *3 consecutive weeknight early closures*
 - *Monthly rotating segment of the network*
 - *Provides added stability in resource planning and scheduling for maintenance operations*
 - *Potentially launching this month:*
 - *Target dates October 21-23 (11pm nightly)*
 - *Angle Lake to Rainier Beach Station*



Thank you.



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